

Media Release

10 DEC 2025

SSNIT implements new annual Pensioner Certificate Renewal Policy for all Pensioners

The Social Security and National Insurance Trust (SSNIT) will effective **April 2026**, implement a new Pensioner Certificate renewal policy.

The revised policy introduces mandatory annual Pensioner Certificate renewal for all pensioners. Instructively, once an individual retires, whether at the compulsory retirement age of 60 or voluntarily age of 55, the pensioner must renew their Pensioner Certificate every year during their birth month to guarantee continuous payment of their pensions.

The new policy is intended to strengthen the integrity of the SSNIT Pension Scheme by ensuring that pension payments are made to all living and eligible beneficiaries.

Pensioners may renew their certificates through any of the following channels:

- SSNIT Mobile App: Facial Verification (Resident & Non-resident pensioners)
- SSNIT Virtual Branch
- SSNIT Partner Banks (Co-locations)
- Any SSNIT Branch nationwide

To promote accessibility and inclusion, SSNIT has instituted arrangements for pensioners with mobility challenges to be verified at home. Such pensioners may kindly call the SSNIT Contact Centre number on 0302 611 622 to schedule a home visit for the pensioner certificate renewal

Pensioners will receive reminders at least one month before their birth month via SMS, email or other approved communication channels.

We encourage all Pensioners to comply with this arrangement.

For further enquiries, please contact the Deputy Public Affairs Manager, Ms. Jemimah Ofori on 0243 073 169 or the Media Relations Officer, Mr. Robert Dundas Whigham on 0249 145 809.

Issued by Management of SSNIT